What is NITE Ride? NITE Ride is a supplemental service offered by Shuttle-UM to make sure that all areas on campus have transportation service. We are very proud of our extensive evening routes, but for the few locations where our buses don’t go, we rely on NITE Ride to provide needed transportation.

What is a walking escort and how do I get it? A walking escort is offered by UMD police auxiliary and you should call it if you ever feel unsafe on campus. They will get to you as soon as possible and make sure you get to where you need to go safely. Their number is 301-405-3555 and can also be found on the back of Student IDs.

What hours is NITE Ride open? NITE Ride runs from 5:30pm-7:30am.

When can I get a NITE Ride? You will be granted a NITE Ride if the location you are calling from or going to is not currently being serviced by a route and is within the NITE Ride boundaries. When all the colored buses are running, there are 9 locations that are valid for pick-up and/or drop-off.

What makes a location valid? A location is valid if there are no buses that go to it. We try to have our buses go everywhere, but some locations are either only accessible by vans, or there are not enough riders to send a bus there.

Why could I get a NITE Ride over the summer or winter that I can’t get now? During the summer and winter semesters, we do not run all of our buses so stops serviced by the routes we aren’t running are valid NITE Rides. Our main goal is to make sure every location on Campus is accessible for you!

Is NITE Ride a safety service or a supplemental service? NITE Ride is both! Actually, all of our evening buses are run for the safety of our students. Keep in mind it is always safer for a passenger to use a fixed route because they are on a schedule and have real-time arrival estimates.

Can I pre-schedule a NITE Ride? For NITE Rides, you need to be in the location you want to be picked up from when you call. This means that you cannot schedule rides ahead of time.

If I request a NITE Ride, will I get dropped off before the driver gets his next ride? Our main goal is to get students safely onto our vehicles. When students call in for a NITE Ride, their pick-ups always take priority over any drop-offs to get them onto the van ASAP.

What are some tips for using NITE Ride?

- Make sure you are in your pick-up location when you call.
- Make sure you get an ETA from the Dispatcher—if you don’t, we don’t think you want the ride!
- Don’t hang-up and try calling back if there is a full call-load. Your call will lose priority.
- If you give an address, try to give the dispatcher a nearby landmark—this will help them identify you as the correct person for the ride
- NITE Ride gets very busy in the morning. Give yourselves 30min if you are using it to get somewhere

What is the NITE Ride phone number? 301-314-NITE (6483)